



Premium Puppy Survival Package

(Based on our M.U.T T Philosophy)

Probably one of the most valuable and thoughtful gifts one could give to a new puppy owner!!



Please be aware at the outset, with this package you are not simply signing up for dog training assistance, you will primarily have the support of a fully certified insurance approved canine behaviourist, who is also a qualified professional dog trainer!

Please also bear in mind the value of your own time.....

Also remember the old adage 'time waits for no man (or woman)'our canine pals may be with us for the next 10 years, 15 if we are lucky, let's make those years count as the best years with our best pal!!

You can spend the first year trawling the internet for 'one size fits all' advice at best and at worst incorrect advice that does more harm than good to your relationship with your puppy when a problem arises.



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The alternative to questionable advice and internet trawling resulting in conflicting and generalised advice is you simply contact Pamela whether you need advice as to the best way FOR YOU to address a problem or want to ramp up your training. You can have Pamela 'on tap' to provide you with reliable up to date advice (not the latest meme or ideology) based on sound science and experience. Help that will always be based on doing what is best for you, your family and your puppy, taking account of your own unique lifestyle. She will NEVER suggest you use harmful techniques to address any behaviours or train your puppy, all advice being based on Pamela's M.U.T.T philosophy. Our aim is to ensure that you build the best and strongest relationship with your puppy in order that he/she and brings you the happiness and companionship that you hoped for. She will also help you ensure you fully understand how to accommodate your puppy's needs (both physical and mental), to help him be the best dog he can be and have the best possible life in the increasingly regulated world we live in.



Our Premium Puppy Survival Pack which is designed to offer behavioural and training support to ensure you successfully navigate the first year of your puppy's development. It is essentially designed to take the worry out of the first year knowing that you not only have monthly behaviour and training support sessions but also up to one hour per month what's app, or email support for queries and questions that may arise in between.

The aim of this programme is to ensure you have a support and guidance package to fall back on when you need and to essentially be your personal home and armchair behaviour and training guide, during what can be a challenging period of dog ownership!! You have 14 hours of Pamela Hindes personal time (no-one else's). Of those hours 10 are allocated for personal visits where Pamela can provide both behaviour and training knowledge (as both a behaviourist and professional dog trainer) and the remaining 4 by virtue of What's App, Zoom or email support as and when needed as specified below*.



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1. Optional Suggestion – The first consultation can be undertaken before you acquire the puppy, in order that you are armed with enough knowledge to ensure the correct choice of breed, breeder and puppy for your lifestyle and to ensure you have advice re equipment etc. if required. This is not compulsory, simply an option.

2. Strong Recommendation for new arrivals – We then suggest once puppy arrives you have a two hour first appointment to ensure you have time for us to address everything from puppy puddles to potential separation anxiety and everything may wish to discuss in between.

3. Flexible Booking – Thereafter (although there is of course always flexibility as required) we suggest the remaining hours are taken as and when required, extra hours can always be added (and paid for separately) as required in any event . You can save hours over the first months to have increased assistance during the more trying onset of the adolescent period.

4. Email or What's App/Zoom Support In between appointments there is what's app or email support (4 hours* overall) (please allow 48 hours for a response, albeit we will always endeavour to respond as quickly as is reasonably practicable). This can be taken as and when required . Of course if extra time is required this can be purchased as required on an hour by hour basis.

5. Follow up emails are sent with any relevant supplemental documentation or recommendations after every personal visit



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TAIL END WRAP UP

Did you know that feeding a large dog, even at a reasonable cost of £2.50 per day is almost £1,000 over a year. Vet visits without treatment approximately £40 -£50 per visit and Insurance anything from £30 ish for a very basic policy to over £200 per month for premium insurance for large breeds and breeds susceptible to health issues. The complete pack price for this investment in your dogs training and behaviour:-

Works out at our absolute best value available of £70 per hour (a substantial reduction on the cost of individual puppy training only lessons (which are £75.00 per hour;

Offers an even bigger discount on the cost of assessment of behavioural problems which are charged at a higher rate than that for training, usually £100 per hour); and

Given the money and time you have already and will in the future invest in your puppy, for food, equipment, healthcare and insurance we believe represents excellent value for money and ensures a smooth first year with peace of mind regarding support during this period !

THE TOTAL COST FOR THE 14 HOURS IS £980.00



This time is calculated on a time spent basis and calculated to the nearest 6 mins, e.g. a long email in would usually be counted as 6 minutes, as would one out. Telephone calls are also calculated to the nearest 6 minute unit.

****This package covers all general behaviour problems. In the unlikely event of the occurrence of a serious behavioural issue that is outside of the normal range of potential or expected puppy behaviours for the breed or a dog of the puppies age generally then it is possible a full and detailed assessment of the behaviour will be required which may involve extra costs and a veterinary referral for medical assessment.**

PLEASE NOTE:

The services specified above are available until the puppy reaches 12 (exceptions as Pamela's discretion). Any unused sessions after 12 months of age will not be refundable.

All puppies eligible for the puppy package need to be 6 months or under at the date of purchase of the package. Exceptions at Pamela's discretion.